



## NSW Emergency Backstop Mechanism & CER Installer Portal Project Update #2 | May 2026

### **Important update: More time to prepare for the NSW CER Installer Portal and Emergency Backstop Mechanism**

We have an important update about the roll out of the NSW CER Installer Portal and the introduction of the Emergency Backstop Mechanism.

To support the smooth implementation of these changes, **requirements to use the NSW CER Installer Portal and install emergency-backstop enabled solar systems will now be introduced in late 2026**. The emergency backstop requirement will become mandatory for new and upgrading solar installations in priority areas first and will be rolled out progressively to the whole of NSW by early 2027.

The 30 June deadline for equipment to be compliant to Standards Australia TS5573 (CSIP-AUS) in NSW is also being reviewed, with a view to extending this deadline to align with the changes to the overall timeline and the CER portal 'go live' and rollout. We will provide further updates to industry and OEMs when more detail becomes available.

This longer timeframe reflects our focus on delivering a robust, reliable and tested solution – and it means more time for solar businesses to prepare, complete training and become familiar with the new requirements.

### **Development of the portal continues to progress well**

Testing is now underway and an eight-week pilot program, involving a small number of solar businesses participating voluntarily, is set to commence from September. The pilot will test the 'real world' operation of the new portal, help surface issues early and allow us to make any necessary changes ahead of the broader industry rollout later in the year.

While this work gets underway, we continue to work closely with solar installers, solar retailers and industry associations through briefings and via our Industry Reference Group. The feedback and insights from these engagements are helping to shape our approach, identify practical issues early, improve support materials and make sure solar businesses have the information they need before the requirements are gradually phased in.

### **What you can do to prepare**

You can use the additional time now to get ready. We have developed a range of resources to help:



- **NSW Government Emergency Backstop Mechanism webpage:** Learn more about the emergency backstop requirements, view frequently asked questions and download fact sheets that you can share with customers.
- **NSW Government CER Installer Portal webpage:** Learn more about the portal, view frequently asked questions, catch up on the industry webinar we hosted last year and download the fact sheet for NSW solar businesses.
- **Clean Energy Council eLearning module:** Complete the free self-paced online learning module and earn 20 Continuing Professional Development (CPD) points.
- **Short explainer videos:** Watch our full series of short videos to see how the emergency backstop works and why it matters.

### **Stay informed**

We will continue to provide further updates over the coming months. In the meantime, the most valuable thing you can do is stay informed, complete the training and start preparing for the changes ahead.