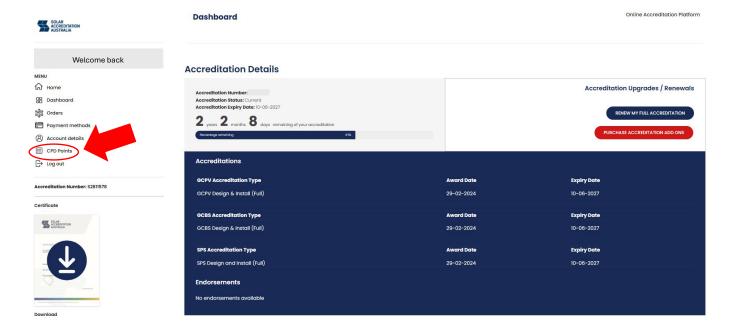


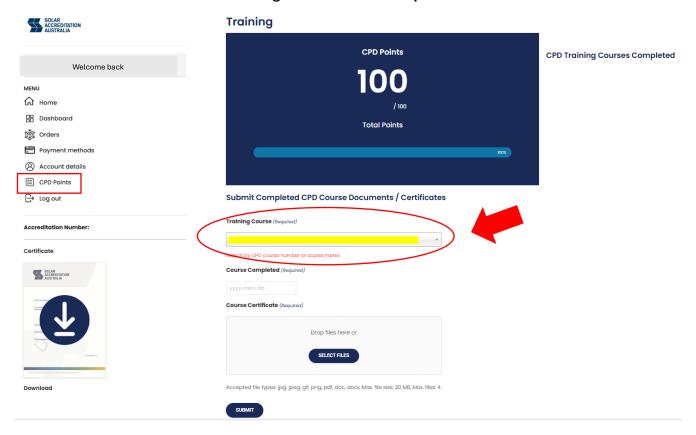
# Instructions for Uploading Your CPD Points to the SAA Portal

The following step-by-step guide will help you upload your CPD points to the SAA Portal, ensuring that they are added to your annual accreditation requirements.

- 1. Login to SAA Portal from www.saaustralia.com.au
- 2. Click on CPD Points tab in the Menu on the left-hand side



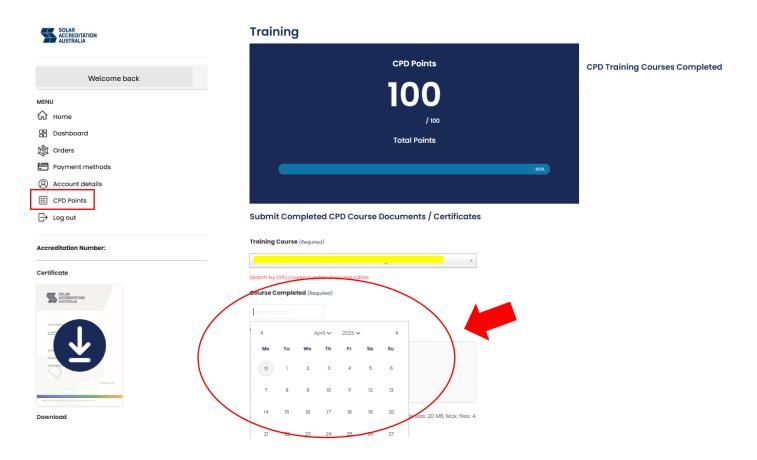
3. Select the relevant training course from the drop-down list.



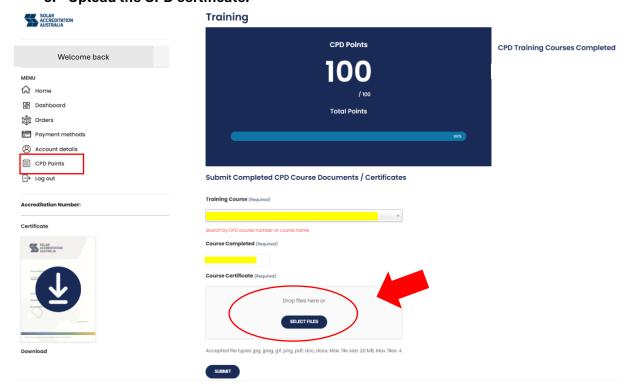


# 4. Enter the course completion date.

Note: the **course** and **completion date** you enter must match the details on your CPD certificate.

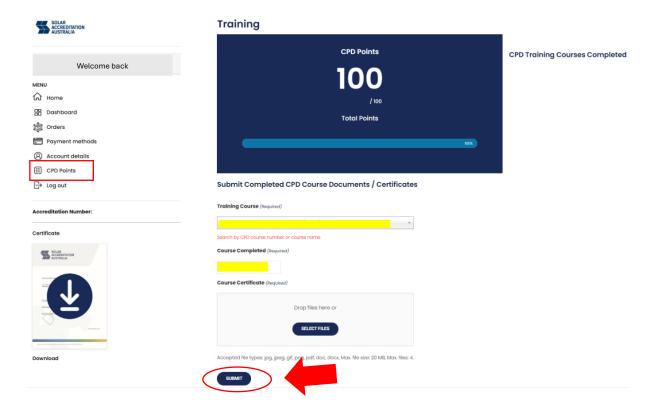


# 5. Upload the CPD certificate.



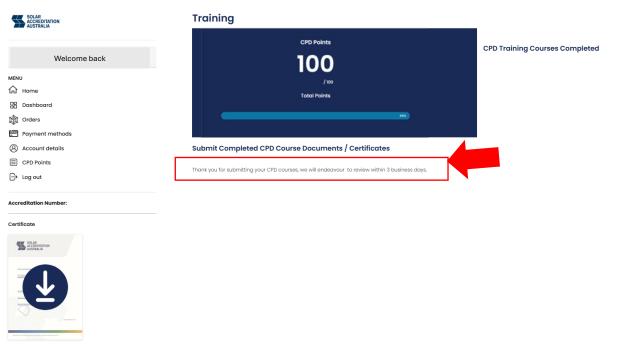


#### 6. Click submit.



7. A confirmation of submission of points appears on the CPD Points page.

Note: our processing times are currently longer than usual due to high volume of CPD enquiries and may take up to 5 business days for CPD points to show up in the Portal. We are prioritising urgent requests and appreciate your patience.



8. Once approved, CPD points will be added to your annual total and will appear in the CPD Points total in the Portal.



# **Frequently Asked Questions**

Please refer to our website for the full list of FAQs.

#### Q: Where do I find how many CPD points I need and when they are due?

You can find the number of CPD points and the due date when you login to the SAA Portal and click on the CPD Points' tab located in the Menu on the left-hand side.

#### Q. Where can I find a list of CPD training available?

The CPD <u>Courses – Solar Accreditation Australia</u> page features a wide range of courses from third-party training providers to help you stay current with the latest technologies, industry trends, and regulations. There's something available for all levels of experience.

# Q: I submitted my CPD points the day before they were due, will they get processed in time?

Our processing times are currently longer than usual due to high volume of CPD enquiries. We are prioritising urgent requests, but it may take up to 5 business days for some CPD points to show up in the Portal.

# Q: What does it mean if my accreditation is suspended?

If accreditation is suspended, you are not eligible to claim STCs and please also note that where there is an intention to claim STCs on an installation, no work can occur on that installation whilst in a suspended status.

### Q: I submitted my CPD certificates, why did my accreditation still get suspended?

It may be due to CPD certificates submitted the day before the due date and we are still processing them. If your accreditation has been suspended while you submitted your CPD points by the due date and your certificates are then approved, we will lift your suspension automatically.

# Q: I completed a CPD course but don't have a certificate, can I still receive CPD points?

You should contact the training provider where you completed the course and ask for a certificate. Certificates of completion are usually not issued automatically and may take up to a week to be processed. After receiving your certificate, you can submit it for CPD points.